



Be Mobile Neurology

813-981-4403
Fax 813-852-6830
3903 Northdale Blvd Suite 100E
Tampa, FL 33624

Cancellation Policy

Our goal is to provide high-quality individualized medical care in the comfort of your own home. In order to provide this type of care to all patients in a time efficient manner, we must maintain each patient's appointment as scheduled. We do understand there are times when a patient needs to cancel their appointment. Our practice's policy regarding cancellations or no show appointments is as follows:

1. As long as the appointment is cancelled within twenty-four (24) hours, there are no fees charged to the patient.
2. How to Cancel Appointment: Please email or call Be Mobile Neurology within at least twenty-four (24) hours of your appointment time to avoid any cancellation fees.
3. Late cancellations (less than 24 hours) will result in a charge of 50% of the fee for the scheduled appointment. The credit card on file with Be Mobile Neurology, LLC will be billed for the charges. In order to re-schedule your appointment, the late cancellation or no show fee must be paid in full.
4. If the patient is not present at the time of scheduled visit at requested address, the physician will wait fifteen (15) minutes. If the patient is not present after 15 minutes, the visit will be considered a No Show and patient will be billed 100% of their visit.
5. We do recognize there are rare events and emergencies that make it impossible to cancel your appointment in a timely 24-hour manner. However, these circumstances are at the discretion of Be Mobile Neurology and will rarely be granted.
6. After three (3) Late Cancellations or No Shows for appointments the patient may be discharged from the practice at the discretion of the physician.

Patient Name or Responsible Party (Printed): _____

Patient or Responsible Party Signature: _____

Date: _____